

CHERNOBYL CHILDREN'S PROJECT (UK)

ПОДДЕРЖКА ДЕТЯМ БЕЛАРУСИ

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Online Shop – Refund and Returns Policy

Your legal rights: If the goods we supply are faulty or not as described you have the right to claim a refund, replacement or repair.

Our policy: In addition to your legal rights, we also allow you to return goods if you simply change your mind. Of course, we hope you will be delighted with every purchase, but if not, we will offer you a replacement or a full refund - whatever the reason.

If you wish to cancel your order, you'll need to tell us within 14 days of receipt of goods, by contacting the CCP (UK) online shop on 07747 775218. You will then have a further 14 days to return the goods in their original condition and packaging.

Where a refund is claimed, we will process the refund as quickly as possible, but please allow up to 14 days for the credit to reach your account.

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